

Seeing Your Doctor with Zoom

Book Your Virtual Appointment



You can book your virtual appointment exactly the same way as an in-person visit. Your clinic will explain to you how virtual visits work. Ask questions to ensure you understand the process, give your consent and provide contact information to receive the instruction with next steps.

B Prepare for Your Virtual Visit



Before the first visit, select a well-lit private location with reliable internet or a wired connection. Test your video and audio (consider using headphones for sound quality & privacy). Have the clinic phone #, your ID and pharmacy address handy. Consider having a friend, family member, or friend available to help troubleshoot or assist with self-exam.

5 Wait in The Waiting Room

Please wait, the meeting host will let you in soon.
Dr. Jane Smith's Zoom Meeting 2020-04-26

You will be admitted into the waiting room until your doctor is

ready to see you. Similar to a physical waiting room, your doctor may be delayed while seeing other patients. Please be patient and use this time to test your settings by clicking Test Computer Audio.

Receive The Invitation

	Telemedicine appointment with Dr. Jane Doe April 30, 2020
Dea	r John,
Tha	nk you for booking your online appointment with Dr. Jane Smith
To s	tart your Zoom for Healthcare visit on April 30, 2020 at 9:00 am, click on the meeting link below
	 https://zoom.us/jox/ab5Q4zb15
	Meeting ID: 624219185
	 Let us know ahead of time if you have questions. Call us at 604 778 1234
FAG	repare for your first online visit, please review the Patient <u>Quick Start Quide to Zoom for Health</u> as for step-by-step instructions, including how to <u>check your audio & video</u> , privacy & security siderations and tips to optimize your virtual health visit experience.
Cor	necting to Zoom on Your Computer or Smartphone

Your clinic will email you an invitation confirming the date and time of your appointment. It will contain a ZOOM meeting link and instructions on how to start your visit. Do not share this link with anyone. Check your spam/junk folder if you haven't received the email. Contact your clinic if you need help.



Phone Call	Computer Audio	Call Me
	Join With Computer Audio	
	Test Speaker and Microphone	

Open your invitation and click the meeting link. Enable

your camera if asked. Choose to Use Computer Audio or Phone Call if audio or internet connection is poor on your computer. Consider writing down the meeting ID, phone number and password for reference if you choose to call in via phone.





Your doctor will admit you to the meeting room when they

are ready to start the virtual visit. Be sure to turn on your camera and unmute your microphone. Once you connect with your care provider, outline your primary health concern.

Your doctor will end the video visit when your appointment is completed

How to Access Zoom:

Already have a Zoom Account?

Simply click the meeting link in the invitation sent by your clinic. Ensure the name you use for your Zoom account is recognizable to your physician. Either change it in your ZOOM settings or inform the clinic.

No Zoom? Download App

Install Zoom Cloud Meetings.

On your computer, go to <u>https://zoom.us/support/download</u>. On mobile device, go to Apple Store (Mac) or Google Play Store (Android).

No Zoom? Run via Internet

Copy and paste the meeting link into your web browser. Select 'Join from your browser' at the bottom of the screen and enter your name to start the virtual visit. For best results use Chrome.